



## Ottawa Public Health Infection Prevention and Control Lapse Report Activecare Medical Clinics, 2017-09-29

### Initial Report

#### Premise/facility under investigation

Activecare Medical Clinics  
1108 Klondike Road  
Kanata, Ontario K2K 0G1

2121 Carling Ave  
Ottawa, Ontario K2A 1H2

#### Type of premise/facility

Family Health Clinic

#### Date Board of Health became aware of IPAC lapse

2017-09-29

#### Date of Initial Report posting

2017-10-11

#### Date of Initial Report update(s)

2017-11-30

#### How the IPAC lapse was identified

While investigating a potential infection prevention and control (IPAC) lapse of a mobile ultrasound, OPH observed deviations from IPAC standards in the clinic named above.

#### Summary Description of the IPAC Lapse

- No IPAC policy or procedures
- No dedicated area for reprocessing instruments
- A single sink used for eyewash station, hand hygiene and cleaning of medical equipment for reprocessing
- Inappropriate personal protective equipment (PPE) used during reprocessing
- Medical equipment soaked in enzymatic solution for an inappropriate amount of time (2 – 3 days)
- Inappropriate brushes used for cleaning of medical equipment
- Autoclave never challenged using biological indicators (spore testing)
- No documentation for the monitoring of reprocessed loads

- No internal chemical indicators used
- Medication vials not dated when opened
- Specimens and lab specimens are stored in the medication fridge
- Urine testing done on the same counter beside reprocessing, blood collection and medication preparation
- Inadequate environmental cleaning

## IPAC Lapse Investigation

**Did the IPAC lapse involve a member of a regulatory college?**

Yes

**Please provide further details/steps**

College of Physicians and Surgeons of Ontario

**If yes, was the issue referred to the regulatory college?**

Yes

**Were any corrective measures recommended and/or implemented?**

Yes

**Please provide further details/steps**

Recommendations provided:

- Cease using re-usable medical equipment and only use single use disposable medical devices for all procedures
- Nursing staff, supervisors and owners must review Public Health Ontario's IPAC Core competencies and reprocessing modules

**Date any order(s) or directive(s) were issued to the owners/operators (if applicable)**

2017- 09-29

## Initial Report Comments and Contact Information

**Any Additional Comments**

**2017-10-11:** Single-use medical devices is being used, no medical device reprocessing is occurring

**If you have any further questions, please contact:**

Ottawa Public Health

[IPAC/PCI@ottawa.ca](mailto:IPAC/PCI@ottawa.ca)

613-580-6744 ext. 26325

## Final Report

### Date of Final Report posting:

2017-11-30

### Date of Final Report Update(s)

### Date all corrective measures were confirmed to have been completed

2017-11-30

### Brief description of corrective measures taken

The practitioner is now following IPAC best practices for the clinical setting. Multi-use medical device reprocessing resumed October 27, 2017 at 1108 Klondike Ave and November 21, 2017 at 2121 Carling Ave after Ottawa Public Health verified that corrective actions had been taken.

## Report Comments and Contact Information

### "Any Additional Comments

### If you have any further questions, please contact:

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