



Ottawa Public Health Infection Prevention and Control Lapse Report

Bio-Test Laboratory Robertson Rd 2016/11/02

Initial Report

Premise/facility under investigation (name and address)	Bio-Test Laboratory 16-2006 Robertson Road Nepean, Ontario K2H 1A5
Type of premise/facility: (E.g. clinic, personal services setting)	Medical Laboratory
Date Board of Health became aware of IPAC lapse	2016/11/02
How the IPAC lapse was identified	Public complaint
Summary Description of the IPAC Lapse	Lack of glove use and hand hygiene prior to phlebotomy procedure reported

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college?	No
If yes, was the issue referred to the regulatory college?	N/A
Were any corrective measures recommended and/or implemented?	Yes
Please provide further details/steps	Written phlebotomy procedures with respect to hand hygiene were outdated
Date any order(s) or directive(s) were issued to the owners/operators (if applicable)	2016/07/18

Initial Report Comments and Contact Information

Any Additional Comments
(Do not include any personal information or personal health information)

Current best practice references provided to the facility management

If you have any further questions, please contact:

Name

Brenda MacLean

Title

Program Manager
Communicable Disease Control and Outbreak Management

E-mail address

brenda.maclea@ottawa.ca

Phone number

613-580-6744

Final Report

Date of Final Report posting:

2016/12/31

Brief description of corrective measures taken

Facility management updated phlebotomy procedures to include proper hand hygiene practices

Date all corrective measures were confirmed to have been completed

2016/11/10

Final Report Comments and Contact Information

"Any Additional Comments

(Do not include any personal information or personal health information)"

If you have any further questions, please contact:

Name

Brenda MacLean

Title

Program Manager
Communicable Disease Control and Outbreak
Management

Email address

brenda.maclea@ottawa.ca

Phone number

613-580-6744