



Infection Prevention and Control Lapse Report Canadian Medical Alliance 2017-09-21

Initial Report

Premise/facility under investigation

Canadian Medical Alliance West Inc.
Including, but not limited to, premises located at:

- 150 Katimavik Rd, unit 102, Ottawa, ON, K1K 4L2
- 4270 Innes Rd, Ottawa K4A 5E6
- 2555 St Joseph Blvd., Ottawa K1C 1S6

Type of premise/facility

Medical Diagnostic Imaging Centre and Mobile Sonography

Date Board of Health became aware of IPAC lapse

2017-09-21

Date of Initial Report posting

2017-10-04

Date of Initial Report update(s)

How the IPAC lapse was identified

During an unrelated investigation of a medical office practice, OPH observed a trans-vaginal/trans-rectal ultrasound probe that appeared to be undergoing inappropriate and insufficient reprocessing.

Summary Description of the IPAC Lapse

The investigation is ongoing. Preliminary evidence indicates deviations from infection prevention and control (IPAC) best practices including deviations associated with cleaning and disinfection of the ultrasound probes and the overall environment designated for reprocessing of probes.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college?

N/A

Please provide further details/steps

N/A

If yes, was the issue referred to the regulatory college?

N/A

Were any corrective measures recommended and/or implemented?

Yes

Please provide further details/steps

Requirements for Reprocessing Space

OPH investigators have asked the operator of the clinics to designate a reprocessing area and ensure that this area meets recommended IPAC and health safety and standards and best practices.

Requirements for cleaning and high level disinfection (HDL) of ultrasound probes

OPH investigators have begun reviewing clinic processes and have made detailed recommendations to the operator regarding best practices for reprocessing, monitoring and documentation. OPH investigators have notified the operator that reprocessing of ultrasound probes must follow manufacturer's recommendations and Provincial guidance documents.

Initial Report Comments and Contact Information

Any Additional Comments

If you have any further questions, please contact:

Title: Dominique Bremner, Ottawa Public Health

E-mail address: IPAC/PCI@ottawa.ca ,

Phone number: 613-580-2424 ext. 26325

For general updates regarding this investigation, continue to monitor this report.

The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](#).

Final Report

Date of Final Report posting:

2018-03-05

Date of Final Report Update(s)

Date all corrective measures were confirmed to have been completed

Brief description of corrective measures taken

Ottawa Public Health verified corrective actions have been taken and the operator is now following IPAC best practices in all Canadian Medical Alliance clinics in Ottawa.

Final Report Comments and Contact Information

Any Additional Comments

If you have any further questions, please contact:

Name: Dominique Bremner

Title: Infection Prevention and Control Inspections and Investigations Program Manager

Email address: IPAC/PCI@ottawa.ca

Phone number: 613-580-2424 Ext. 26325