



Ottawa Public Health Infection Prevention and Control Lapse Report Hazeldean Medical Clinic, 2017-11-10

Initial Report

Premise/facility under investigation

Hazeldean Medical Clinic
436 Hazeldean Road Unit 203
Kanata, Ontario
K2L 1T9

Type of premise/facility

Family Practice and Walk-in Clinic

Date Board of Health became aware of IPAC lapse

2017-11-10

Date of Initial Report posting

2017-11-27

Date of Initial Report update(s)

How the IPAC lapse was identified

In response to a public complaint regarding infection prevention and control (IPAC) in this family medical clinic, OPH inspected the premises and determined that an IPAC lapse was identified.

Summary Description of the IPAC Lapse

- Inadequate reprocessing of medical equipment.
- Medical instruments not packaged according to manufacturer's instructions.
- Inappropriate personal protective equipment (PPE) worn while reprocessing.
- Multi-purpose sink in reprocessing area.
- Multidose vials not labelled with date
- Clinical specimens stored in the vaccine fridge

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college?

Yes

Please provide further details/steps

College of Physicians and Surgeons of Ontario

If yes, was the issue referred to the regulatory college?

Yes

Were any corrective measures recommended and/or implemented?

Yes

Please provide further details/steps

Recommendations provided:

- Ensure all staff assigned to reprocessing are appropriately educated about IPAC and trained to perform reprocessing.
- Ensure one-way flow for all reprocessing steps to prevent cross contamination.
- Clean and package re-useable instruments for sterilization according to current IPAC best practices.
- Store semi-critical and critical medical equipment according to current IPAC best practices.
- Provide staff with the appropriate PPE for reprocessing of medical equipment.
- Designate a sink for reprocessing.
- Clean and disinfect reprocessing area with a low-level disinfectant according to current IPAC best practices.
- Medication preparation area is a dedicated area that is separated from reprocessing area
- Clinical specimens are to be stored separately from cleaning supplies
- Operator to obtain eyewash station and install it in the vicinity of the reprocessing

Date any order(s) or directive(s) were issued to the owners/operators (if applicable)

2017- 11-10

Initial Report Comments and Contact Information

Any Additional Comments

If you have any further questions, please contact:

Title

E-mail address

Phone number

Final Report

Date of Final Report posting:

2017-12-06

Date of Final Report Update(s)

Date all corrective measures were confirmed to have been completed

Brief description of corrective measures taken

Final Report Comments and Contact Information

Any Additional Comments

The practitioner is now following IPAC best practices for the clinical setting. Multi-use medical device reprocessing resumed December 6, 2017 after Ottawa Public Health verified that corrective actions had been taken.

If you have any further questions, please contact:

Name:

Title:

Email address:

Phone number: 613-580-6744