



Ottawa Public Health Infection Prevention and Control Lapse Report Island Park Dental 2017-11-23

Initial Report

Premise/facility under investigation

Island Park Dental
Dr. Saral Rai
1399 Wellington Ave.
Ottawa, Ontario
K1Y 2X1

Type of premise/facility

Dental Clinic

Date Board of Health became aware of IPAC lapse

2017-11-23

Date of Initial Report posting

2017-12-01

Date of Initial Report update(s)

How the IPAC lapse was identified

In response to a public complaint regarding infection prevention and control (IPAC) in this dental clinic, OPH inspected the premises and determined that an IPAC lapse was identified.

Summary Description of the IPAC Lapse

- Inadequate environmental cleaning
- Inadequate reprocessing
- Dental instruments not packaged according to manufacturer's instructions
- Inappropriate use of personal protective equipment (PPE)
- Lack of staff knowledge related to reprocessing of medical equipment
- Reprocessing of single use medical equipment
- Multipurpose sink in reprocessing area
- No eyewash station

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college?

Yes

Please provide further details/steps

Royal College of Dental Surgeons of Ontario College and Dental Hygienists of Ontario

If yes, was the issue referred to the regulatory college?

Yes

Were any corrective measures recommended and/or implemented?

Yes

Please provide further details/steps

Recommendations provided:

- Ensure all staff assigned are appropriately educated about IPAC and trained to perform reprocessing.
- Ensure one-way flow for all reprocessing steps to prevent cross contamination.
- Provide staff with the appropriate PPE for reprocessing of dental equipment.
- Clean and package re-useable instruments for sterilization according to manufacturer's instructions.
- Store semi-critical and critical dental equipment according to best practice guidelines.
- Clean and disinfect frequently touches surfaces between clients.
- Dispose of used single use dental equipment.
- Designate a sink for reprocessing.
- Operator to obtain eyewash station and install it in the vicinity of the reprocessing

Date any order(s) or directive(s) were issued to the owners/operators (if applicable)

2017- 11-23

Initial Report Comments and Contact Information

Any Additional Comments

OPH conducted two site visits to the clinic on 2017-11-24 and 2017-11-27 to review reprocessing steps and ensure all single use medical equipment has been disposed of.

If you have any further questions, please contact:

Title: Dominique Bremner, Ottawa Public Health

E-mail address: IPAC/PCI@ottawa.ca

Phone number: 613-580-6744 ext. 26325

Final Report

Date of Final Report posting:

2017-12-14

Date of Final Report Update(s)

Date all corrective measures were confirmed to have been completed

Brief description of corrective measures taken

Final Report Comments and Contact Information

Any Additional Comments

Ottawa Public Health had a final visit to the Island Park Dental Clinic on December 06, 2017. Ottawa Public Health verified that corrective actions have been taken and the practitioner is now following IPAC best practices for the clinical setting.

If you have any further questions, please contact:

Name:

Title:

Email address:

Phone number: 613-580-6744