



Ottawa Public Health Infection Prevention and Control Lapse Report Pediadent Dental Clinic, 2017-10-19

Initial Report

Premise/facility under investigation

Pediadent: Pediatric Dental Centre: Centre Dentaire Pédiatrique
Dr. Nabil Ouatik
1929 Russell Rd #318
Ottawa, ON K1G 4G3

Type of premise/facility

Dental Clinic

Date Board of Health became aware of IPAC lapse

2017-10-19

Date of Initial Report posting

2017-11-03

Date of Initial Report update(s)

How the IPAC lapse was identified

In response to a public complaint regarding infection prevention and control (IPAC) in this dental clinic, OPH inspected the premises and ascertained that an IPAC lapse had occurred.

Summary Description of the IPAC Lapse

- Gaps in IPAC measures to protect clients and staff during construction/renovation.
- Inadequate environmental cleaning.
- Inadequate reprocessing.
- Dental instruments not packaged according to manufacturer's instructions.
- Inappropriate personal protective equipment (PPE) worn while reprocessing.
- Temporary sink inadequate for number of dental care areas.
- Inadequate equipment/supplies for hand hygiene.
- Inadequate/inappropriate storage of critical and semi-critical dental equipment and supplies.
- Lack of knowledge related to reprocessing of medical equipment.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college?

Yes

Please provide further details/steps

The IPAC lapse involved a pediatric dentist.

If yes, was the issue referred to the regulatory college?

Yes, the Royal College of Dental Surgeons of Ontario was notified on 2017-10-20.

Were any corrective measures recommended and/or implemented?

Yes

Please provide further details/steps

Recommendations provided:

- Cease operations until renovation/construction is complete or IPAC measures are implemented according to Canadian Standards Association (CSA) standards for construction in healthcare.
- Ensure all staff are appropriately educated about IPAC and trained to perform reprocessing. Completion of the Public Health Ontario online modules "Reprocessing in Community Health Care Settings is recommended.
- Ensure one-way flow for all reprocessing steps to prevent cross contamination.
- Provide staff with the appropriate PPE for reprocessing of dental equipment.
- Clean and package re-useable instruments for sterilization according to CSA standards/Provincial Infectious Diseases Advisory Committee (PIDAC) Best Practices for Cleaning, Disinfection and Sterilization of Medical Equipment/Devices.
- Store semi-critical and critical dental equipment according to PIDAC best practice guidelines.
- Identify a staff member(s) to undergo training to the level that is required for the volume and complexity of the equipment to be reprocessed.
- Clean and disinfect frequently touched surfaces between clients with a low-level disinfectant according to PHO PIDAC best practices Infection Prevention and Control for Clinical Office Practice.

Date any order(s) or directive(s) were issued to the owners/operators (if applicable)

OPH conducted a second visit to the clinic on 2017-10-20 to ensure that clinical operations have ceased, as agreed upon with Dr. Ouatik. At that time, the clinic was closed to clients and clinic staff were making arrangements for client's to be seen at an alternate site. Dr. Ouatik was advised that OPH would need to assess the adequacy of reprocessing and IPAC measures after completion of the renovations and at the alternate site prior to operations re-starting at the 1929 Russell Rd #318 location.

Initial Report Comments and Contact Information

Any Additional Comments

If you have any further questions, please contact:

Ottawa Public Health

IPAC/PCI@ottawa.ca

613-580-6744 ext. 26325

Final Report

Date of Final Report posting:

2017-12-01

Date of Final Report Update(s)

Date all corrective measures were confirmed to have been completed

Brief description of corrective measures taken

Final Report Comments and Contact Information

Any Additional Comments

Ottawa Public Health did a final visit to the Pediadent Clinic on November 29, 2017, after construction was complete. The practitioner is now following IPAC best practices for the clinical setting. Multi-use medical device reprocessing has resumed after Ottawa Public Health verified that corrective actions had been taken.

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