# Infection Prevention and Control Lapse Report

**Akausivik Inuit Family Health Team**

## Initial Report

<table>
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<tr>
<th><strong>Premise/facility under investigation</strong></th>
<th>Akausivik Inuit Family Health Team</th>
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<td>24 Selkirk Street</td>
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<td>Ottawa, On</td>
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<td>K1L 0A4</td>
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| **Type of premise/facility**               | Medical Clinic                     |

| **Date Board of Health became aware of IPAC lapse** | 2023-05-12 |
| **Date of Initial Report posting**            | 2023-05-29 |
| **Date of Initial Report update(s)**          | 2023-05-29 |

### How the IPAC lapse was identified

In response to a complaint reported to Ottawa Public Health regarding the lack of hand hygiene and cleaning supplies, improper use of PPE, generally inadequate IPAC practises.

### Summary Description of the IPAC Lapse

- Reprocessing of reusable medical equipment not according to IPAC best practice
- A designated reprocessing room was not available
- Inadequately trained staff performing reprocessing
- Inadequate cleaning and disinfection and hand hygiene supplies
IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college?
No

If yes, was the issue referred to the regulatory college?
No

Were any corrective measures recommended and/or implemented?
Yes

Please provide further details
- Discontinue use of re-usable equipment until such time a reprocessing and sterilization process can be verified by Ottawa Public Health
- Designate a reprocessing area which meets IPAC best practice
- Reprocess equipment according to IPAC best practice
- Provide adequate cleaning and disinfection supplies
- Provide adequate hand hygiene supplies
- Provide IPAC and reprocessing training for staff

Date any order(s) or directive(s) were issued to the owners/operators (if applicable)
On 2023-05-18, Ottawa Public Health verified that the practitioner had stopped using reusable medical equipment until they could be reprocessed adequately

Initial Report Comments and Contact Information

Any Additional Comments
On 2023-05-18 Ottawa Public Health verified that the practitioner had obtained single use, disposable medical equipment for use, adequate hand hygiene supplies had been obtained, adequate cleaning and disinfection supplies were available.

If you have any further questions, please contact:

Title: Michelle Wasser, Program Manager
Infection Prevention and Control: Inspection and Investigation
Ottawa Public Health

E-mail address: IPAC/PCI@ottawa.ca

Phone number: 613-580-2424 ext. 26325

For general updates regarding this investigation, continue to monitor this report.
## Final Report

<table>
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<tr>
<th><strong>Date of Final Report posting:</strong></th>
<th>2023-05-29</th>
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<tr>
<td><strong>Date of Final Report Update(s)</strong></td>
<td>2023-05-29</td>
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<tr>
<td><strong>Date all corrective measures were confirmed to have been completed</strong></td>
<td>2023-05-23</td>
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### Brief description of corrective measures taken

On 2023-05-23, OPH confirmed that the clinic has taken the following actions to address the IPAC deficiencies:

- Dedicated reprocessing area
- Procedure for reprocessing in accordance with IPAC best practices
- Adequate cleaning and disinfection and hand hygiene supplies readily available

### Any Additional Comments

Clinic advised they can resume use of reusable equipment on 2023-05-25.

### If you have any further questions, please contact:

Michelle Wasser, Program Manager  
Infection Prevention and Control: Inspection and Investigation  
**E-mail address:** IPAC/PCI@ottawa.ca  
**Phone number:** 613-580-2424 ext. 26325

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