

March 01, 2021

Dear Health Care Partner,

Action required – ERMS Alerts

The following is to inform you that Ottawa Public Health is transitioning its mass notification system to deliver messages to its partners via email only. **Alerts will no longer be sent via fax.**

The change to a more secure and reliable communication process started a year ago. Using an email system ensures accurate delivery of information and decreases the number of failed deliveries that occurred with fax transmission

The full transition to sharing public health related messages exclusively via email will be completed by the end of March 2021.

What does this mean for you?

If you are still receiving Ottawa Public Health messages via fax, please provide an email address to: OPHEmergencyManagement@Ottawa.ca by: **Monday, March 15** so that we can update your profile.

Please do not hesitate to contact us at the above address, should you have any questions.

We appreciate your time.

Regards,
Ottawa Public Health
Emergency Management Program