



## Infection Prevention and Control Lapse Report Vital Medical Centre

### Initial Report

#### Premise/facility under investigation

Vital Medical Centre  
380 Hunt Club Road  
Ottawa, ON  
K1V 1C1

#### Type of premise/facility

Medical Clinic

#### Date Board of Health became aware of IPAC lapse

2023-12-05

#### Date of Initial Report posting

2023-12-21

#### Date of Initial Report update(s)

N/A

#### How the IPAC lapse was identified

In response to an IPAC complaint, Ottawa Public Health (OPH) inspected the facility and an IPAC lapse was identified.

#### Summary Description of the IPAC Lapse

Reprocessing of reusable medical equipment:

- Layout of medical device reprocessing area (MDRA)
- Cleaning and disinfection
- Sterilization
- Documentation
- Education of staff

## IPAC Lapse Investigation

### Did the IPAC lapse involve a member of a regulatory college?

Yes

### If yes, was the issue referred to the regulatory college?

The College of Physicians and Surgeons of Ontario has been informed of the investigation.

### Were any corrective measures recommended and/or implemented?

On 2023-12-05, the facility was instructed to stop onsite medical device reprocessing using the autoclave and to use single use disposable items.

### Please provide further details

The facility is working with OPH to ensure that the MDRA and reprocessing processes are congruent with best practices.

### Date any order(s) or directive(s) were issued to the owners/operators (if applicable)

N/A

## Initial Report Comments and Contact Information

### Any Additional Comments

OPH determined that despite the lapse in IPAC processes, medical instrument cleaning and sterilization was adequate.

### If you have any further questions, please contact:

**Title:** Michelle Wasser, Program Manager  
Infection Prevention and Control Inspections and Investigations  
Ottawa Public Health

**E-mail address:** [IPAC/PCI@ottawa.ca](mailto:IPAC/PCI@ottawa.ca) ,

**Phone number:** 613-580-2424 ext. 26325

For general updates regarding this investigation, continue to monitor this report.

The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](#).

# Final Report

## Date of Final Report posting:

2024-08-01

## Date of Final Report Update(s)

2024-08-01

## Date all corrective measures were confirmed to have been completed

2024-07-18

## Brief description of corrective measures taken

On 2024-07-18, OPH confirmed that the clinic has taken the following actions to address the IPAC deficiencies:

- Dedicated reprocessing area
- Procedure for reprocessing that follows IPAC best practices
- Staff completed training in reprocessing

## Any Additional Comments

Clinic advised they can resume use of reusable equipment on 2024-07-18.

## If you have any further questions, please contact:

**Title:** Michelle Wasser, Program Manager

Infection Prevention and Control Inspections and Investigations

Ottawa Public Health

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