Hair Salons and Barber Shops
COVID-19 Prevention Checklist
Updated June 19, 2020

In a hair salon/barber shop, staff and clients are in close contact when colouring, cutting, or styling hair. The virus can spread from respiratory droplets and shared surfaces of a person with COVID-19. This is a summary checklist of required measures to reduce the spread of COVID-19 while providing services. Review the Ottawa Public Health COVID-19 Guidelines for Personal Service Settings for more information on how to keep your employees and clients safe. Please note that the requirements under the Ontario Personal Service Settings Regulation 136/18 still apply.

A. Staff Health & Screening
☐ Staff are advised to report illness to their supervisor/manager and to stay home if sick.
☐ Staff are screened for COVID-19 symptoms before starting each shift.
☐ Staff are advised to go home right away and self-isolate if they become ill during a shift. Staff are advised to call their Health Care Provider or visit our main Novel Coronavirus COVID-19 webpage for the latest guidance on next steps.
☐ Testing is available for all Ottawa residents that suspect they have Covid-19, visit a Covid-19 Assessment Centre or Care Clinic for testing
☐ Staff are trained on the proper use of personal protective equipment (PPE), including putting on and taking off gloves, masks/face coverings, face shields/goggles, and gowns, if worn.
☐ Staff use a mask/face covering at all times while providing services. Masks should be used properly and cleaned or discarded appropriately. Masks should be changed when they become damp or soiled.
☐ Eye protection (face shield/goggles) should be worn by staff when clients cannot tolerate wearing a mask/face covering and physical distancing or the use of a barrier/divider is not possible.
☐ Personal protective equipment such as gloves, masks, and eye protection (face shield/goggles) are available on-site for staff at all times, to use as needed. Operators are required to provide and ensure there is adequate PPE for staff.
☐ Re-usable face shields/goggles are assigned to one staff, and cleaned and disinfected between each use.
☐ Staff are trained on proper hand hygiene and respiratory etiquette
☐ Staff launder their clothing after each shift or wear a protective cover over clothing and launder after each shift.

B. Signage at the Premises
☐ Signage for COVID-19 Health Assessment and the number of clients permitted at one time is posted at the entrance of the premises.
☐ Clients with COVID-19 Symptoms and/or who have been in contact with someone with COVID-19 are not permitted to enter the premises.
☐ Signage for hand hygiene and respiratory etiquette is posted at the entrance and throughout the
C. Number of People in the Premises
- The number of staff and clients is restricted to ensure ease of movement and to maintain two metres/six feet between people.
- Flexible work schedules and staggered lunch and break times are implemented to limit the number of people in the premises at one time.

D. Scheduling Appointments
- Clients are advised that they must use a mask/face covering for the duration of their appointments. For clients who cannot tolerate a mask/face covering, the appointment will be made at the end of the day when there are no other clients on-site.
- Clients are informed no facial shaving or beard trimming is permitted.
- Client appointments are scheduled by phone or online. Walk-in clients are asked to call from outside the premises to make an appointment.
- Waiting areas are not permitted. Clients are instructed to wait outside of the premises until their scheduled appointment.
- Clients are screened for symptoms of COVID-19 by staff when booking appointments. Clients are not permitted to bring guests, including children, unless they also have an appointment or are required to attend (e.g. a parent or guardian present during their child’s haircut).
- Records of staff and client contact information (e.g. full name, telephone/email), including date and time at premises, are maintained on-site for contact tracing purposes, should the need arise.
- There is enough time between appointments to ensure thorough cleaning and disinfection of equipment and workstations between clients.

E. Workstations
- Workstations and equipment in use are two metres/six feet apart, or equipped with barriers/dividers that are adequate in height to ensure the protection between clients and staff.
- Alcohol-based hand sanitizer (ABHR) with a minimum of 70% alcohol concentration is available at each workstation, and staff and clients are encouraged to use it frequently.
- Magazines, brochures, decors and other unnecessary items are removed.
- Workstations have their own products and tools.

F. Providing Services
- A mask/covering is used by staff and clients at all times. Premise has disposable masks available to provide clients when needed. Face-to-face contact with clients is limited as much as possible.
- Face shields/goggles and masks should be used by staff during client service.
- Scalp, neck, shoulder and face massages are not permitted.
Hair dryers can only be used if all clients and staff in the business are wearing a mask. Try to limit use of the hair dryer, especially near the face.

- Food/beverages should not be supplied to clients at this time, unless in extraordinary circumstances (e.g. tattooing on a client who feels faint). Clients should not bring outside food or beverages into the PSS unless required for a medical condition.
- Clean towels are used to remove cut hair.
- Credit/debit/e-transfers with no signature transactions are preferred. Barriers/dividers are used when the two metre/six-foot distance cannot be maintained. ABHR is used before and after each cash transaction.

G. Shampooing

- Basins, hoses, spray nozzles, faucet handles, shampoo chairs, shampoo bottles and arm rests are cleaned and disinfected between clients.
- Basin area where the client rests their neck is covered with a clean towel or disposable plastic.
- Used towels are placed in a laundry bin, and disposable plastic is discarded in a garbage bin immediately after use.

H. Environmental Cleaning and Disinfection

- Work surfaces and equipment are thoroughly cleaned with soap and water before disinfection as per the ON Personal Service Setting Regulation requirements. Surface and equipment disinfectants are used after cleaning, and according to the manufacturer’s instructions.
- Cleaning/disinfection wipes are only used for surfaces and used according to the manufacturer’s instructions.
- Barriers and dividers must be protective and stable enough to be easily cleaned and disinfected.
- Disposable covers are discarded immediately after use. Chairs, head and armrests must be cleaned and disinfected between clients.
- Frequent and thorough daily environmental cleaning and disinfection is maintained. This includes high touch surfaces such as phones, computer, cash register, credit card machine and door handles.
- Caps/gowns and towels are laundered with detergent and dried completely. Ready to use items are stored in closed cabinets or covered containers.
- Washroom surfaces are cleaned and disinfected at least twice a day or as often as necessary.
- Hair is swept gently throughout the day, and a wet mop is used at the end of the day.

More information

Operators who need support finding personal protective equipment can contact the provincial government for further information at https://covid-19.ontario.ca/how-your-organization-can-help-fight-coronavirus or 1-888-777-0554.

For more information, visit our website at Novel Coronavirus COVID-19 or call us at 613-580-6744.