KNOW BEFORE YOU GO

Ottawa Public Health inspects Personal Services Settings (PSS) in which aesthetic services such as piercing, electrolysis and laser hair removal, tattooing, hairdressing, manicure and pedicure, and other services are offered.

KNOW BEFORE YOU GO GENERAL CHECKLIST:

- Look for an Ottawa Public Health Inspection certificate. For inspection results, please contact us at 613-580-6744 or email healthsante@ottawa.ca.

- All work areas are well lit, clean and organized.

- Tools, work surfaces and equipment are in good repair (for example: no rust, cracks, etc.)

- Tools, equipment and surfaces are cleaned and disinfected between each client.

- Single-use items are thrown away between each client.

- Tools and supplies are stored in a clean area (for example: in covered containers).

- Workers wash their hands before and after each client.

- If you have any concerns about cleanliness or the procedures being performed, leave the location and call Ottawa Public Health at 613-580-6744 or email us at healthsante@ottawa.ca. Your health may be at risk.

Visit ottawa.ca/pssinspections to view the most recent inspection results or to submit a complaint.