



Infection Prevention and Control Lapse Report Legget Drive Dental

Initial Report

Premise/facility under investigation

Legget Drive Dental
201- 555 Legget Drive
Ottawa, ON
K2K 2X3

Type of premise/facility

Dental Office

Date Board of Health became aware of IPAC lapse

2020-01-14

Date of Initial Report posting

Date of Initial Report update(s)

How the IPAC lapse was identified

OPH received a second complaint regarding infection prevention and control (IPAC) in this dental clinic. In response, OPH inspected the premises and determined another IPAC lapse had occurred.

Summary Description of the IPAC Lapse

Reprocessing

- Reusable dental instruments not packaged for reprocessing in accordance with Provincial standards
- Reusing single-use dental items
- Regular servicing of reprocessing equipment remains incomplete
- Inappropriate use of flash sterilization
- Using Statim sterilizer for flash sterilization of critical dental instruments

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college?

Yes

If yes, was the issue referred to the regulatory college?

Yes, Colleges re-notified

- Royal College of Dental Surgeons of Ontario
- College of Dental Hygienists of Ontario

Date any order(s) or directive(s) were issued to the owners/operators (if applicable)

- On 2020-01-20 OPH issued a Verbal Order under Section 13 of the Health Protection and Promotion Act (HPPA) to the owner of the dental clinic to comply with directions given by OPH and followed with a written order on 2020-01-21
- On 2020-01-28 OPH issued a second Order under Section 13 of the HPPA to the owner of the dental practice to suspend all client procedures.

Were any corrective measures recommended and/or implemented?

Yes

Please provide further details

Prior to resuming dental services:

- Reprocess all reusable dental instruments according to Provincial standards
- Remove Statim sterilizer from the reprocessing area
- Do not use flash sterilization
- Complete all documentation requirements for all sterilized packages
- Staff who perform reprocessing must demonstrate the correct steps for OPH prior to being allowed to resume reprocessing
- Complete and post procedures for reprocessing reusable dental instruments
- Develop and post procedures for cleaning and disinfection of reprocessing and clinical areas

Date all corrective measures were confirmed to have been completed

2020-02-03

Brief description of corrective measures taken

- All reusable dental equipment was reprocessed according to Provincial standards
- OPH observed and confirmed owner and staffs' ability to safely reprocess reusable dental instruments
- Confirmed appropriate documentation of all reprocessing

- Staff received some training to reprocess reusable dental instruments
- Statim sterilizer validated and then removed from reprocessing area
- Procedures posted in the clinic for reprocessing and cleaning and disinfection of the environment

Initial Report Comments and Contact Information

Any Additional Comments

Between August 28th and September 4th, 2020 Legget Drive Dental sent letters notifying patients who underwent dental procedures of concern and dental hygiene

If you have any further questions, please contact:

Title: Dominique Bremner, Program Manager
Infection Prevention and Control Inspection and Investigation
Ottawa Public Health

E-mail address: IPAC/PCI@ottawa.ca

Phone number: 613-580-2424 ext. 26325

For general updates regarding this investigation, continue to monitor this report.

The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](#).

Final Report

Date of Final Report posting:

September 4, 2020

Date of Final Report Update(s)

Date all corrective measures were confirmed to have been completed

2020 – 02 - 03

Brief description of corrective measures taken

Final Report Comments and Contact Information

Any Additional Comments

If you have any further questions, please contact:

Title: Dominique Bremner, Program Manager
Infection Prevention and Control Inspections and Investigations
Ottawa Public Health

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Phone number: 613-580-2424 ext. 26325

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