



Infection Prevention and Control Lapse Report

Fisher Dental

Initial Report

Premise/facility under investigation

Name of facility: Fisher Dental

Address: 1896 Prince of Wales Drive

Ottawa, On

K2C 3W9

Type of premise/facility

Dental Clinic

Date Board of Health became aware of IPAC lapse

2024-11-22

Date of Initial Report posting

2024-12-06

Date of Initial Report update(s)

N/A

How the IPAC lapse was identified

In response to an IPAC complaint, Ottawa Public Health (OPH) inspected the facility and an IPAC lapse was identified.

Summary Description of the IPAC Lapse

- Reprocessing of reusable medical equipment not according to IPAC best practice.
- Inadequately trained staff performing reprocessing.
- Inadequate tracking and documentation.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college?

Yes

If yes, was the issue referred to the regulatory college?

Yes, the Royal College of Dental Surgeons of Ontario and the College of Dental Hygienists of Ontario were notified of the investigation.

Were any corrective measures recommended and/or implemented?

Yes

Please provide further details

The facility is working with OPH to ensure that the Medical Device Reprocessing Area and reprocessing processes are congruent with best practices.

Date any order(s) or directive(s) were issued to the owners/operators (if applicable)

N/A

Initial Report Comments and Contact Information

Any Additional Comments

N/A

If you have any further questions, please contact:

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Infection Prevention and Control Inspections and Investigations
Ottawa Public Health

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For general updates regarding this investigation, continue to monitor this report.

The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](#).