



Infection Prevention and Control Lapse Report

GORGEOUS BROWS AND LASHES – BANK ST

Initial Report

Premise/facility under investigation

Gorgeous Brows and Lashes
2210 Bank Street
Ottawa ON K1V 1J5

Type of premise/facility

Personal service setting

Date Board of Health became aware of IPAC lapse

2024-12-06

Date of Initial Report posting

2024-12-31

Date of Initial Report update(s)

N/A

How the IPAC lapse was identified

On December 6, 2024, Ottawa Public Health became aware of a possible Infection Prevention and Control (IPAC) lapse as a result of observations made during a site visit to your premise.

Summary Description of the IPAC Lapse

- Cleaning and disinfection of reusable equipment/tools was inadequate, used and clean equipment was not appropriately separated, and used equipment have been reused without adequate cleaning and disinfection in between.
- Cleaning and disinfection of reusable equipment/tools was not conducted in accordance with the Infection Prevention and Control requirements set out in Ontario Regulation 136/18 and the best practice standards as per Personal Service Settings “Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019”.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college?

No

If yes, was the issue referred to the regulatory college?

N/A

Were any corrective measures recommended and/or implemented?

The personal service setting is to ensure that:

- Used equipment is cleaned and disinfected after each use.
- Ensure staff are knowledgeable and practicing consistent procedures for cleaning and disinfection of reusable equipment.

Please provide further details

- Corrective measures were implemented, and education provided 2024/12/06.
- Re-inspection will be completed to ensure ongoing compliance of the Ontario Regulation 136/18 Personal Service Settings and the best practice standards as per Personal Service Settings “Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019”.

Date any order(s) or directive(s) were issued to the owners/operators (if applicable)

N/A

Initial Report Comments and Contact Information

Any Additional Comments

If you have any further questions, please contact:

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Infection Prevention and Control Inspections and Investigations
Ottawa Public Health

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For general updates regarding this investigation, continue to monitor this report.

The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](#).