



# Infection Prevention and Control Lapse Report St. Joseph Family Medicine Clinic

## Initial Report

### Premise/facility under investigation

St. Joseph Family Medicine Clinic  
Units 100 and 104  
2555 St Joseph Blvd,  
Orleans, ON  
K1C 1S6

### Type of premise/facility

Medical Clinic

### Date Board of Health became aware of IPAC lapse

2024-08-28

### Date of Initial Report posting

2024-09-16

### Date of Initial Report update(s)

N/A

### How the IPAC lapse was identified

In response to an IPAC complaint, Ottawa Public Health (OPH) inspected the facility and an IPAC lapse was identified.

### Summary Description of the IPAC Lapse

Reprocessing of reusable medical equipment:

- Layout of medical device reprocessing area (MDRA)
- Cleaning and disinfection
- Sterilization
- Documentation
- Education and training of staff

## IPAC Lapse Investigation

### Did the IPAC lapse involve a member of a regulatory college?

Yes

### If yes, was the issue referred to the regulatory college?

The College of Physicians and Surgeons of Ontario and the College of Nurses of Ontario were informed of the investigation.

### Were any corrective measures recommended and/or implemented?

On 2024-08-29, the facility was instructed to stop onsite medical device reprocessing using the autoclave and to use single use disposable items.

### Please provide further details

The facility is working with OPH to ensure that the MDRA and reprocessing processes are congruent with best practices.

### Date any order(s) or directive(s) were issued to the owners/operators (if applicable)

N/A

## Initial Report Comments and Contact Information

### Any Additional Comments

N/A

### If you have any further questions, please contact:

**Title:** Michelle Wasser, Program Manager  
Infection Prevention and Control Inspections and Investigations  
Ottawa Public Health

**E-mail address:** [IPAC/PCI@ottawa.ca](mailto:IPAC/PCI@ottawa.ca) ,

**Phone number:** 613-580-2424 ext. 26325

For general updates regarding this investigation, continue to monitor this report.

The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](#).

## Final Report

### Date of Final Report posting:

2024-10-21

### Date of Final Report Update(s)

2024-10-02

### Date all corrective measures were confirmed to have been completed

2024-10-01

### Brief description of corrective measures taken

On 2024-10-01, OPH confirmed that the clinic had taken the following actions to address the IPAC deficiencies:

- Written policy and procedures for reprocessing in accordance with IPAC best practices.
- Dedicated centralized reprocessing room with a one-way flow to prevent contamination.
- Provide employees with education and training on reprocessing.
- Documentation and verification of sterilization process.
- Adequate supplies for reprocessing are readily available.

## Final Report Comments and Contact Information

### Any Additional Comments

Clinic was advised they can resume reprocessing and the use of reusable medical equipment on 2024-10-02.

### If you have any further questions, please contact:

**Title:** Michelle Wasser, Program Manager

Infection Prevention and Control Inspections and Investigations

Ottawa Public Health

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