



Infection Prevention and Control Lapse Report

Canada Vein Clinics

Initial Report

Premise/facility under investigation

Name of facility: Canada Vein Clinics
Address: 595 Montreal Road suite 205
Ottawa, On
K1K 4K4

Type of premise/facility

Health Care Clinic

Date Board of Health became aware of IPAC lapse

2024-09-03

Date of Initial Report posting

2024-11-08

Date of Initial Report update(s)

N/A

How the IPAC lapse was identified

In response to an IPAC complaint, Ottawa Public Health (OPH) inspected the facility and an IPAC lapse was identified.

Summary Description of the IPAC Lapse

- Reprocessing of reusable medical equipment not according to IPAC best practice.
- A designated reprocessing room was not available.
- Inadequately trained staff performing reprocessing.
- Inadequate cleaning and disinfection and hand hygiene supplies.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college?

Yes

If yes, was the issue referred to the regulatory college?

Yes, the College of Physicians and Surgeons of Ontario was notified of the investigation.

Were any corrective measures recommended and/or implemented?

Yes - On 2024-09-04, the Clinic was instructed to stop onsite medical device reprocessing using the autoclave and to use single use disposable items only for all procedures.

Please provide further details

The facility is working with OPH to ensure that the Medical Device Reprocessing Area and reprocessing processes are congruent with best practices as well as environmental cleaning in the health care environment.

Date any order(s) or directive(s) were issued to the owners/operators (if applicable)

N/A

Initial Report Comments and Contact Information

Any Additional Comments

N/A

If you have any further questions, please contact:

Title: Michelle Wasser, Program Manager
Infection Prevention and Control Inspections and Investigations
Ottawa Public Health

E-mail address: IPAC/PCI@ottawa.ca ,

Phone number: 613-580-2424 ext. 26325

For general updates regarding this investigation, continue to monitor this report.

The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](#).