



# Infection Prevention and Control Lapse Report

## Gorgeous Brows and Lashes

### Initial Report

#### Premise/facility under investigation

Gorgeous Brows and Lashes  
3900 Innes Road  
Ottawa ON K1W 1K9

#### Type of premise/facility

Personal service setting

#### Date Board of Health became aware of IPAC lapse

2024-12-04

#### Date of Initial Report posting

2024-12-18

#### Date of Initial Report update(s)

2024-12-18

#### How the IPAC lapse was identified

On December 4, 2024, the Ottawa Public Health became aware of a possible Infection Prevention and Control (IPAC) lapse as a result of observations made during a site visit.

#### Summary Description of the IPAC Lapse

- Cleaning and disinfection of reusable equipment/tools was inadequate, used and clean equipment was not appropriately separated, and used equipment have been reused without adequate cleaning and disinfection in between.
- Cleaning and disinfection of reusable equipment/tools was not conducted in accordance with the Infection Prevention and Control requirements set out in Ontario Regulation 136/18 and the best practice standards as per Personal Service Settings “Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019”.
- Single-use equipment was not discarded after each use and was reused.

## IPAC Lapse Investigation

### Did the IPAC lapse involve a member of a regulatory college?

No

### If yes, was the issue referred to the regulatory college?

N/A

### Were any corrective measures recommended and/or implemented?

The personal service setting is to ensure that:

- Single use items are discarded immediately after use.
- Single use items are not reused.
- Used equipment is cleaned and disinfected after each use.
- Ensure staff are knowledgeable and practicing consistent procedures for cleaning and disinfection of reusable equipment.

### Please provide further details

- Corrective measures were implemented, and education provided 2024/12/04.
- Initial re-inspection was completed on December 06<sup>th</sup>, and it was confirmed that the operator started to implement requirements of the Ontario Regulation 136/18 Personal Service Settings and the best practice standards as per Personal Service Settings “Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019”.

### Date any order(s) or directive(s) were issued to the owners/operators (if applicable)

2024-12-04: Verbal Closure Order issued under section 13 of the Health Protection and Promotion Act.

2024-12-04: Written Closure order was issued under section 13 of the Health Protection and Promotion Act.

2024-12-06: Verbally the Section 13 Order under the Health Protection and Promotion Act, dated December 4, 2024 is rescinded (no longer in effect).

2024-12-09: Written copy issued of the Section 13 Order under the Health Protection and Promotion Act, dated December 4, 2024 is rescinded (no longer in effect).

## Initial Report Comments and Contact Information

### Any Additional Comments

Re-inspection will be completed to ensure ongoing compliance of the Ontario Regulation 136/18 Personal Service Settings and the best practice standards as per Personal Service Settings “Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019”.

**If you have any further questions, please contact:**

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For general updates regarding this investigation, continue to monitor this report.

The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](#).