



Infection Prevention and Control Lapse Report

Altruistic Medispa

Initial Report

Premise/facility under investigation

Name of facility: Altruistic Medispa

Address: 210-1547 Merivale Rd

Ottawa, On

K2G 4V3

Type of premise/facility

Personal service setting

Date Board of Health became aware of IPAC lapse

2025-02-19

Date of Initial Report posting

2025-04-01

Date of Initial Report update(s)

N/A

How the IPAC lapse was identified

On February 19, 2025, Ottawa Public Health became aware of a possible Infection Prevention and Control (IPAC) lapse as a result of observations and discussions made during a site visit.

Summary Description of the IPAC Lapse

- Re-use of single use items (comedone extractor with sharps).
- Cleaning and disinfecting of sharps that cannot be properly disinfected between use or it is unsafe to do so.
- Single use sharps were not discarded immediately after use.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college?

No

If yes, was the issue referred to the regulatory college?

NA

Were any corrective measures recommended and/or implemented?

The personal service setting is to ensure that:

- Single use sharps are to be discarded immediately after use.
- Ensure equipment/tools used are Health Canada approved
- Single use items used for invasive procedures must be purchased from Health Canada approved supplier and have lot numbers and expiration date.

Please provide further details

- Corrective measures and education were provided on 2025-02-19 and implemented

Date any order(s) or directive(s) were issued to the owners/operators (if applicable)

N/A

Initial Report Comments and Contact Information

Any Additional Comments

Re-inspection to be conducted to ensure compliance with all recommended corrective actions and ongoing routine compliance inspections to be conducted to ensure compliance with the Ontario Regulation 136/18 Personal Service Settings and Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019

If you have any further questions, please contact:

Title: Michelle Wasser, Program Manager

Infection Prevention and Control Inspections and Investigations

Ottawa Public Health

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For general updates regarding this investigation, continue to monitor this report.

The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](#).