



## Infection Prevention and Control Lapse Report Fairwinds Dental

### Initial Report

#### Premise/facility under investigation

Fairwinds Dental  
5685 Hazeldean Road, Suite 6  
Stittsville, ON  
K2S 0P6

#### Type of premise/facility

Dental Clinic

#### Date Board of Health became aware of IPAC lapse

2025-02-07

#### Date of Initial Report posting

2025-02-18

#### Date of Initial Report update(s)

N/A

#### How the IPAC lapse was identified

In response to an IPAC complaint, Ottawa Public Health (OPH) inspected the facility and an IPAC lapse was identified.

#### Summary Description of the IPAC Lapse

- Reprocessing of reusable dental equipment was not according to IPAC best practice.
- Inadequate tracking and documentation.

### IPAC Lapse Investigation

#### Did the IPAC lapse involve a member of a regulatory college?

Yes

### If yes, was the issue referred to the regulatory college?

Yes, the Royal College of Dental Surgeons of Ontario and the College of Dental Hygienists of Ontario were notified of the investigation.

### Were any corrective measures recommended and/or implemented?

Yes

### Please provide further details

On 2025-02-10, the clinic was instructed to reprocess all reusable dental equipment according to best practices prior to use.

The facility is working with OPH to ensure that the reprocessing area and reprocessing procedures are congruent with best practices.

### Date any order(s) or directive(s) were issued to the owners/operators (if applicable)

N/A

## Initial Report Comments and Contact Information

### Any Additional Comments

N/A

### If you have any further questions, please contact:

**Title:** Michelle Wasser, Program Manager  
Infection Prevention and Control Inspections and Investigations  
Ottawa Public Health

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**Phone number:** 613-580-2424 ext. 26325

For general updates regarding this investigation, continue to monitor this report.

The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](#).

## Final Report

### Date of Final Report posting:

2025-03-18

### Date of Final Report Update(s)

2025-03-18

### Date all corrective measures were confirmed to have been completed

2025-03-10

### Brief description of corrective measures taken

On 2025-03-10, OPH confirmed that the clinic had taken the following actions to address the IPAC deficiencies:

- Dedicated centralized reprocessing area with a one-way flow to prevent contamination.
- Provide employees with education and training on reprocessing.
- Documentation and verification of sterilization process.
- Adequate supplies for reprocessing are readily available.

## Final Report Comments and Contact Information

### Any Additional Comments

N/A

### If you have any further questions, please contact:

**Title:** Michelle Wasser, Program Manager

Infection Prevention and Control Inspections and Investigations

Ottawa Public Health

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