



# Infection Prevention and Control Lapse Report

## Prism Surgical Eye Suites

### Initial Report

#### Premise/facility under investigation

Prism Surgical Eye Suites  
1609 Stittsville Main Street, Suite E  
Ottawa, ON  
K2S 1A2

#### Type of premise/facility

Ophthalmology Practice

#### Date Board of Health became aware of IPAC lapse

2020-09-15

#### Date of Initial Report posting

2020-10-30

#### Date of Initial Report update(s)

N/A

#### How the IPAC lapse was identified

In response to a public complaint regarding infection prevention and control (IPAC) practices at the clinic, OPH conducted an inspection and determined that an IPAC lapse had occurred.

#### Summary Description of the IPAC Lapse

Reprocessing of reusable medical equipment:

- One semi-critical device (Pachymeter) was being cleaned, but not adequately disinfected as per best practice
- Fabric eye covers could not be adequately cleaned and disinfected

Environmental cleaning:

- Surfaces in some clinical areas were not being cleaned with an appropriate disinfectant

Sharps Safety:

- No sharps container available in reprocessing area

### Did the IPAC lapse involve a member of a regulatory college?

Yes

### If yes, was the issue referred to the regulatory college?

Yes

### Were any corrective measures recommended and/or implemented?

Yes

### Please provide further details

Reprocessing of reusable medical equipment:

- Reprocess semi-critical medical equipment using high-level disinfection (HLD) at a minimum according to provincial best practice documents.
- Clean and disinfect shared equipment with a low-level hospital-grade disinfectant
- Use eye covers that can either be cleaned and disinfected or are single-use disposable

Environmental cleaning:

- Use a hospital-grade surface disinfectant in all clinical areas

Sharps Safety:

- Locate sharps container in reprocessing area

### Date any order(s) or directive(s) were issued to the owners/operators (if applicable)

On 2020-09-16, the pachymeter was removed from service until it could be reprocessed adequately.

## Initial Report Comments and Contact Information

### Any Additional Comments

Most infection prevention and control practices are in place in the practice.  
All critical equipment is cleaned, disinfected and sterilized appropriately.

### If you have any further questions, please contact:

**Title:** Dominique Bremner, Program Manager  
Infection Prevention and Control: Inspection and Investigation  
Ottawa Public Health

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For general updates regarding this investigation, continue to monitor this report.

The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](#).

## Final Report

Date of Final Report posting:

Date of Final Report Update(s)

Date all corrective measures were confirmed to have been completed

Brief description of corrective measures taken

Reprocessing of reusable medical equipment:

- Reusable fabric eye cover was replaced with single-use disposable covers and/or covers that can be reprocessed.

Environmental cleaning:

- A hospital-grade surface disinfectant is being used on surfaces in treatment areas.

## Final Report Comments and Contact Information

Any Additional Comments

If you have any further questions, please contact:

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Infection Prevention and Control: Inspection and Investigation  
Ottawa Public Health

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