# Infection Prevention and Control Lapse Report
## Prism Surgical Eye Suites
### Initial Report

| **Premise/facility under investigation** | Prism Surgical Eye Suites  
1609 Stittsville Main Street, Suite E  
Ottawa, ON  
K2S 1A2 |
| **Type of premise/facility** | Ophthalmology Practice |
| **Date Board of Health became aware of IPAC lapse** | 2020-09-15 |
| **Date of Initial Report posting** | 2020-10-30 |
| **Date of Initial Report update(s)** | N/A |

**How the IPAC lapse was identified**

In response to a public complaint regarding infection prevention and control (IPAC) practices at the clinic, OPH conducted an inspection and determined that an IPAC lapse had occurred.

**Summary Description of the IPAC Lapse**

- **Reprocessing of reusable medical equipment:**
  - One semi-critical device (Pachymeter) was being cleaned, but not adequately disinfected as per best practice
  - Fabric eye covers could not be adequately cleaned and disinfected

- **Environmental cleaning:**
  - Surfaces in some clinical areas were not being cleaned with an appropriate disinfectant

- **Sharps Safety:**
  - No sharps container available in reprocessing area
Did the IPAC lapse involve a member of a regulatory college?
Yes

If yes, was the issue referred to the regulatory college?
Yes

Were any corrective measures recommended and/or implemented?
Yes

Please provide further details
Reprocessing of reusable medical equipment:

- Reprocess semi-critical medical equipment using high-level disinfection (HLD) at a minimum according to provincial best practice documents.
- Clean and disinfect shared equipment with a low-level hospital-grade disinfectant
- Use eye covers that can either be cleaned and disinfected or are single-use disposable

Environmental cleaning:

- Use a hospital-grade surface disinfectant in all clinical areas

Sharps Safety:

- Locate sharps container in reprocessing area

Date any order(s) or directive(s) were issued to the owners/operators (if applicable)
On 2020-09-16, the pachymeter was removed from service until it could be reprocessed adequately.

Initial Report Comments and Contact Information

Any Additional Comments
Most infection prevention and control practices are in place in the practice. All critical equipment is cleaned, disinfected and sterilized appropriately.

If you have any further questions, please contact:

Title: Dominique Bremner, Program Manager
Infection Prevention and Control: Inspection and Investigation
Ottawa Public Health

E-mail address: IPAC/PCI@ottawa.ca
Phone number: 613-580-2424 ext. 26325
For general updates regarding this investigation, continue to monitor this report.

The results of routine inspections are posted on the Ottawa Public Health Disclosure website.

**Final Report**

**Date of Final Report posting:**

**Date of Final Report Update(s)**

**Date all corrective measures were confirmed to have been completed**

**Brief description of corrective measures taken**

Reprocessing of reusable medical equipment:

- Reusable fabric eye cover was replaced with single-use disposable covers and/or covers that can be reprocessed.

Environmental cleaning:

- A hospital-grade surface disinfectant is being used on surfaces in treatment areas.

**Final Report Comments and Contact Information**

**Any Additional Comments**

**If you have any further questions, please contact:**

**Title:** Dominique Bremner, Program Manager

   Infection Prevention and Control: Inspection and Investigation

   Ottawa Public Health

**E-mail address:** IPAC/PCI@ottawa.ca,

**Phone number:** 613-580-2424 ext. 26325

For general updates regarding this investigation, continue to monitor this report.

The results of routine inspections are posted on the Ottawa Public Health Disclosure website.