Initial Report

Premise/facility under investigation
Emerald Nails & Spa
2895 Bank St.
Ottawa, ON
K1T 1N2

Type of premise/facility
Nail Salon

Date Board of Health became aware of IPAC lapse
2020-02-07

Date of Initial Report posting
2020-02-14

Date of Initial Report update(s)

How the IPAC lapse was identified
In response to a public complaint regarding infection prevention and control (IPAC) practices at this nail salon, OPH conducted an inspection and determined that an IPAC lapse had occurred.

Summary Description of the IPAC Lapse
Reprocessing of reusable equipment:
  • Deficiencies in cleaning and disinfection of shared equipment
Disposal of single use equipment:
  • Single use equipment not disposed of after each client use (sanding bands, buffer blocks)
IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college?
No

If yes, was the issue referred to the regulatory college?
N/A

Were any corrective measures recommended and/or implemented?
Yes

Please provide further details
The operator was instructed to clean and disinfect re-usable equipment according to best practices and to dispose of single use equipment immediately after use. The operator received instruction on proper reprocessing methods.

Date any order(s) or directive(s) were issued to the owners/operators (if applicable)
2020-02-07 Verbal and written direction provided

Initial Report Comments and Contact Information

Any Additional Comments
2020-02-07
Single use disposable instruments are now disposed of immediately after use. Re-usable equipment to be cleaned and disinfected according to best practise.

Initial Report update(s)

If you have any further questions, please contact:
Title: Dominique Bremner, Program Manager
Infection Prevention and Control: Inspection and Investigation
Ottawa Public Health
E-mail address: IPAC/PCI@ottawa.ca
Phone number: 613-580-2424 ext. 26325

For general updates regarding this investigation, continue to monitor this report.
The results of routine inspections are posted on the Ottawa Public Health Disclosure website.
### Final Report

**Date of Final Report posting:**

**Date of Final Report Update(s):**

**Date all corrective measures were confirmed to have been completed:**

**Brief description of corrective measures taken:**

### Final Report Comments and Contact Information

**Any Additional Comments**

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**If you have any further questions, please contact:**

**Title:** Dominique Bremner, Program Manager  
Infection Prevention and Control: Inspection and Investigation  
Ottawa Public Health

**E-mail address:** IPAC/PCI@ottawa.ca

**Phone number:** 613-580-2424 ext. 26325

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