



Infection Prevention and Control Lapse Report

Exquisite Nails and Foot Spa

Initial Report

Premise/facility under investigation

Exquisite Nails and Foot Spa
A16-300 Earl Grey Drive
Ottawa, On
K2T 1B8

Type of premise/facility

Nail Salon

Date Board of Health became aware of IPAC lapse

2020-01-25

Date of Initial Report posting

2020-02-14

Date of Initial Report update(s)

N/A

How the IPAC lapse was identified

In response to a public complaint regarding infection prevention and control (IPAC) practices at this nail salon, OPH conducted an inspection and determined that an IPAC lapse had occurred.

Summary Description of the IPAC Lapse

Reprocessing of reusable equipment:

- Deficiencies in cleaning and disinfection of reusable equipment

Disposal of single use equipment:

- Single use equipment not disposed of after each client use (emery boards, buffer blocks)

Equipment maintained in good sanitary condition:

- Reusable equipment not maintained in good sanitary condition

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college?

No

If yes, was the issue referred to the regulatory college?

N/A

Were any corrective measures recommended and/or implemented?

Yes

Please provide further details

The owner was instructed to clean and disinfect reusable equipment according to best practice and to dispose of single use equipment immediately after use.

The owner was instructed to ensure that all equipment is maintained in good sanitary condition.

The operator was instructed to document the preparation and discarding of high-level disinfectant used onsite daily.

Date any order(s) or directive(s) were issued to the owners/operators (if applicable)

2020-01-28 Verbal direction provided

Initial Report Comments and Contact Information

Any Additional Comments

Operator complied with instructions during inspection.

The operator disposed of used emery boards and buffer blocks and initiated cleaning and disinfection of re-usable equipment.

The operator disposed of rusted equipment.

Initial Report update(s)

2020-01-29

The owner demonstrated reprocessing of reusable equipment.

Single use disposable instruments disposed of immediately after use.

Equipment maintained in a sanitary condition.

If you have any further questions, please contact:

Title: Dominique Bremner, Program Manager

Infection Prevention and Control: Inspection and Investigation
Ottawa Public Health

E-mail address: IPAC/PCI@ottawa.ca

Phone number: 613-580-2424 ext. 26325

For general updates regarding this investigation, continue to monitor this report.

The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](#).

Final Report

Date of Final Report posting:

2020-02-14

Date of Final Report Update(s)

N/A

Date all corrective measures were confirmed to have been completed

2020-02-05

Brief description of corrective measures taken

Owner demonstrated consistent documentation of the preparation and discarding of high-level disinfectant used onsite.

Final Report Comments and Contact Information

Any Additional Comments

A final site visit occurred on 2020-02-05. Owner has instituted all corrective measures.

If you have any further questions, please contact:

Title: Dominique Bremner, Program Manager
Infection Prevention and Control: Inspection and Investigation
Ottawa Public Health

E-mail address: IPAC/PCI@ottawa.ca ,

Phone number: 613-580-2424

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