## Initial Report

### Premise/facility under investigation
La Vie Nails  
1055 Green Bank  
Ottawa, On  
K2J 6K8

### Type of premise/facility
Nail Salon

### Date Board of Health became aware of IPAC lapse
2019-08-02

### Date of Initial Report posting
2019-08-12

### Date of Initial Report update(s)
N/A

### How the IPAC lapse was identified
In response to a public complaint regarding infection prevention and control (IPAC) practices at this nail salon, OPH conducted an inspection and determined that an IPAC lapse had occurred.

### Summary Description of the IPAC Lapse
**Reprocessing of reusable equipment:**
- Deficiencies in cleaning and disinfection of shared equipment
- Lack of a designated reprocessing sink

**Disposal of single use equipment:**
- Single use equipment not disposed of after each client use (files, pumice stones)
### IPAC Lapse Investigation

<table>
<thead>
<tr>
<th>Question</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Did the IPAC lapse involve a member of a regulatory college?</td>
<td>No</td>
</tr>
<tr>
<td>If yes, was the issue referred to the regulatory college?</td>
<td>N/A</td>
</tr>
<tr>
<td>Were any corrective measures recommended and/or implemented?</td>
<td>Yes</td>
</tr>
<tr>
<td>Please provide further details</td>
<td></td>
</tr>
<tr>
<td></td>
<td>The owner was instructed to clean and disinfect re-usable equipment according to best practice, to dispose of single use equipment immediately after use and to provide an appropriate designated reprocessing sink</td>
</tr>
<tr>
<td>Date any order(s) or directive(s) were issued to the owners/operators (if applicable)</td>
<td>2019-08-02 Verbal direction provided</td>
</tr>
</tbody>
</table>

### Initial Report Comments and Contact Information

<table>
<thead>
<tr>
<th>Any Additional Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019-08-09 Confirmed single use equipment was disposed of after use. The owner demonstrated knowledge of best practices for cleaning and disinfection of re-usable equipment.</td>
</tr>
</tbody>
</table>

### Initial Report update(s)

<table>
<thead>
<tr>
<th>Date</th>
<th>Content</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019-08-09</td>
<td>Confirmed single use equipment was disposed of after use. The owner demonstrated knowledge of best practices for cleaning and disinfection of re-usable equipment.</td>
</tr>
</tbody>
</table>

### If you have any further questions, please contact:

**Title:** Dominique Bremner, Program Manager  
Infection Prevention and Control Inspections and Investigation  
Ottawa Public Health

**E-mail address:** [IPAC/PCI@ottawa.ca](mailto:IPAC/PCI@ottawa.ca)  
**Phone number:** 613-580-2424 ext. 26325

For general updates regarding this investigation, continue to monitor this report.

The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](http://www.ottawa.ca/publichealth/disclosure).
### Final Report

<table>
<thead>
<tr>
<th>Date of Final Report posting:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date of Final Report Update(s)</td>
</tr>
<tr>
<td>Date all corrective measures were confirmed to have been completed</td>
</tr>
<tr>
<td>Brief description of corrective measures taken</td>
</tr>
</tbody>
</table>

#### Final Report Comments and Contact Information

<table>
<thead>
<tr>
<th>Any Additional Comments</th>
</tr>
</thead>
</table>

If you have any further questions, please contact:

**Title:** Dominique Bremner, Program Manager  
Infection Prevention and Control Inspection and Investigation  
Ottawa Public Health

**E-mail address:** IPAC/PCI@ottawa.ca  
**Phone number:** 613-580-2424 ext. 26325

For general updates regarding this investigation, continue to monitor this report.  
The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](http://www.ottawa.ca/health/disclosure).