# Initial Report

**Premise/facility under investigation**

Lovely Nails Spa  
4100 Strandherd Drive  
Ottawa, On  
K2J 0V2

**Type of premise/facility**

Nail Salon

**Date Board of Health became aware of IPAC lapse**

2019-07-02

**Date of Initial Report posting**

2019-08-02

**Date of Initial Report update(s)**

N/A

**How the IPAC lapse was identified**

In response to a public complaint regarding infection prevention and control (IPAC) practices at this nail salon, OPH conducted an inspection and determined that an IPAC lapse had occurred.

**Summary Description of the IPAC Lapse**

Reprocessing of reusable equipment:

- Deficiencies in cleaning and disinfection of shared equipment
- Insufficient level of disinfection of semi-critical equipment (i.e., reusable foot files, credo blade handles)
- Lack of a designated reprocessing sink

Disposal of single use equipment:
- Single use equipment not disposed of after each client use (Dremel sanding bands, buffers, emery boards)

**IPAC Lapse Investigation**

**Did the IPAC lapse involve a member of a regulatory college?**
No

**If yes, was the issue referred to the regulatory college?**
N/A

**Were any corrective measures recommended and/or implemented?**
Yes

**Please provide further details**
Staff were instructed to dispose of re-used single use equipment and to clean and disinfect reusable equipment according to best practice.

**Date any order(s) or directive(s) were issued to the owners/operators (if applicable)**
2019-07-02

**Initial Report Comments and Contact Information**

**Any Additional Comments**

**Initial Report update(s)**
2019-07-03 The owner was instructed to clean and disinfect re-usable equipment according to best practice, to dispose of single use equipment immediately after use and to provide an appropriate designated reprocessing sink

**If you have any further questions, please contact:**

**Title:** Dominique Bremner, Program Manager

Infection Prevention and Control - Inspection and Investigation

Ottawa Public Health

**E-mail address:** IPAC/PCI@ottawa.ca

**Phone number:** 613-580-2424 ext. 26325

For general updates regarding this investigation, continue to monitor this report.
The results of routine inspections are posted on the Ottawa Public Health Disclosure website.

**Final Report**

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<thead>
<tr>
<th>Date of Final Report posting:</th>
<th>2019-08-02</th>
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<th>Date of Final Report Update(s)</th>
<th>N/A</th>
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<th>Date all corrective measures were confirmed to have been completed</th>
<th>2019-07-08</th>
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**Brief description of corrective measures taken**

Semi critical devices are no longer used. An appropriate disinfectant is used to disinfect non-critical equipment.

A designated reprocessing sink for reusable equipment provided and used.

Single use equipment is disposed of immediately after use.

**Final Report Comments and Contact Information**

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<td>A final site visit occurred on 2019-07-08. The practitioner had instituted all corrective measures.</td>
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