



Infection Prevention and Control Lapse Report

CareMedics McArthur

Initial Report

Premise/facility under investigation

CareMedics McArthur
311 McArthur Ave.
Unit #103
Ottawa, On
K1L 8M3

Type of premise/facility

Medical Clinic

Date Board of Health became aware of IPAC lapse

2018-07-25

Date of Initial Report posting

2018-08-22

Date of Initial Report update(s)

N/A

How the IPAC lapse was identified

In response to a public complaint regarding infection prevention and control (IPAC) practices in a related clinic. OPH inspected this premises and determined an IPAC lapse has occurred.

Summary Description of the IPAC Lapse

Reprocessing of reusable medical equipment:

- Autoclave: no documentation for monitoring of time, temperature and pressure of autoclave, no record of servicing of autoclave, no biological indicator (BI) supplies available at clinic

Policies and procedures

- No IPAC policies and procedures

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college?

Yes

If yes, was the issue referred to the regulatory college?

College of Physicians and Surgeons of Ontario

Were any corrective measures recommended and/or implemented?

Yes

Please provide further details/steps

Reprocessing of reusable medical equipment

- Replace the autoclave with a model that permits monitoring of the physical parameters of time, pressure and temperature; document physical parameters as per best practices
- Perform the steps to qualify autoclave prior to use and provide proof to OPH that the standard has been met
- Reprocess all reusable medical equipment using the qualified autoclave prior to use
- All reprocessed reusable medical equipment must be packaged for sterilization and stored according to current best practice
- Test the autoclave with a biological indicator (BI) each day the autoclave is used, for each type of autoclave cycle
- Service the autoclave regularly according to manufacturer's instruction

Policies and Procedures

- Complete written IPAC policies and procedures based on the most current best practices

Education

- Undertake education (including orientation and continuing education) to enable staff to implement infection prevention and control (IPAC) best practices consistently (e.g., Public Health Ontario's IPAC Core Competencies, Reprocessing in Community Health Care Settings) and provide a proof of completion.

Date any order(s) or directive(s) were issued to the owners/operators (if applicable)

- Verbal and written directive to cease all medical procedures requiring reusable equipment was provided to, and acknowledged by the clinic owner and staff on July 25, 2018.

Initial Report Comments and Contact Information

Any Additional Comments

N/A

If you have any further questions, please contact:

Title: Kathryn Downey, Ottawa Public Health

E-mail address: IPAC/PCI@ottawa.ca ,

Phone number: 613-580-2424 ext. 26325

For general updates regarding this investigation, continue to monitor this report.

The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](#).

Final Report

Date of Final Report posting:

Date of Final Report Update(s)

2018-10-18

Date all corrective measures were confirmed to have been completed

2018-10-18

Brief description of corrective measures taken

Reprocessing of reusable medical equipment

- New autoclave met qualification standards on August 3, 2018
- Sterilization log has been developed
- Medical procedures requiring reusable equipment may resume as of August 3, 2018

Policies and Procedures

- Policies and procedures regarding reprocessing, personal protective equipment (PPE) and hand hygiene have been developed as of August 1, 2018

Education

- Staff education has been completed to satisfy Ottawa Public Health's recommendations.

Final Report Comments and Contact Information

Any Additional Comments

If you have any further questions, please contact:

Name:

Title:

Email address:

Phone number: 613-580-6744