



Infection Prevention and Control Lapse Report

The Medicine Shoppe

Initial Report

Premise/facility under investigation

Matt (Mulin) Yang
The Medicine Shoppe
381 Kent Street
Ottawa, On
K2P 2A8

Type of premise/facility

Pharmacy & community outreach clinics

Date Board of Health became aware of IPAC lapse

2018-11-20

Date of Initial Report posting

2018-12-18

Date of Initial Report update(s)

N/A

How the IPAC lapse was identified

In response to an inquiry made by a pharmacist regarding infection prevention and control (IPAC) practices at some community outreach blood sugar testing clinics, Ottawa Public Health (OPH) initiated an investigation and determined that an IPAC lapse related to blood sugar testing had occurred at the community outreach clinics and at the pharmacy.

Summary Description of the IPAC Lapse

Reprocessing of reusable medical equipment

- Single-patient pen-like lancing (finger-stick) device used on multiple patients; lancets (needles) used to puncture skin were changed between patients, but lancet holder was reused
- Single-patient glucometer used on multiple patients
- No cleaning or disinfection of glucometer between patients

Hand hygiene

- Alcohol based hand rub not available at point of care

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college?

Yes

If yes, was the issue referred to the regulatory college?

Ontario College of Pharmacists

Were any corrective measures recommended and/or implemented?

Yes

Please provide further details

Reprocessing of reusable medical equipment

- Obtain and use single-use disposable lancets for finger-sticks
- Obtain and use multi-patient glucometer for blood sugar testing
- Clean and disinfect glucometer with appropriate low-level disinfectant between patients

Hand hygiene

- Obtain and use alcohol based hand rub at point of care

Date any order(s) or directive(s) were issued to the owners/operators (if applicable)

- Verbal directive to cease using single patient devices on multiple patients and to perform hand hygiene at point of care

Initial Report Comments and Contact Information

Any Additional Comments

N/A

If you have any further questions, please contact:

Name: Kathryn Downey

Title: Manager, IPAC I&I, Ottawa Public Health

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The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](#).

Final Report

Date of Final Report posting:

2018-12-18

Date of Final Report Update(s)

N/A

Date all corrective measures were confirmed to have been completed

2018-11-29

Brief description of corrective measures taken

Reprocessing of reusable medical equipment:

- Disposable single use lancets are available and in use
- Multi-patient glucometer obtained and in use for blood sugar testing
- Glucometer cleaned and disinfected with appropriate low-level disinfectant between patients

Hand Hygiene

- Alcohol based hand rub available at point of care

Final Report Comments and Contact Information

Any Additional Comments

If you have any further questions, please contact:

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