## Initial Report

| Premise/facility under investigation | Precision Medical Centre  
613 Longfields Dr,  
Nepean, ON K2J 6J2 |
<table>
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<tr>
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<tbody>
<tr>
<td>Type of premise/facility</td>
<td>Clinical medical practice</td>
</tr>
<tr>
<td>Date Board of Health became aware of IPAC lapse</td>
<td>2020-01-16</td>
</tr>
<tr>
<td>Date of Initial Report posting</td>
<td>2020-02-11</td>
</tr>
<tr>
<td>Date of Initial Report update(s)</td>
<td>N/A</td>
</tr>
<tr>
<td>How the IPAC lapse was identified</td>
<td>Complaint made to OPH by a member of the public regarding environmental cleaning of clinic rooms between patients. During the inspection, deficiencies in the reprocessing of reusable medical devices were identified.</td>
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<td>Summary Description of the IPAC Lapse</td>
<td>The autoclave and reprocessing procedures were not well documented nor understood by medical staff. The reprocessing process was inadequate. The autoclave was not licenced for use in Canada. No biological or chemical indicators were noted to be in use.</td>
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<td>Did the IPAC lapse involve a member of a regulatory college?</td>
<td>Yes</td>
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<tr>
<td>If yes, was the issue referred to the regulatory college?</td>
<td>College of Physicians and Surgeons of Ontario</td>
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</table>
Were any corrective measures recommended and/or implemented?

On 2020-01-16, Instructions were provided that no reprocessed items could be used. Only single use, disposable items were to be used until deficiencies had been addressed and reprocessing area and process has been inspected by OPH.

Please provide further details

Reprocessing of reusable medical equipment
- Clean and disinfect shared equipment between patients with a hospital grade low-level disinfectant (LLD)
- Ensure autoclave is licensed for use in Canada
- Ensure staff responsible for reprocessing are trained in best practices
- Perform reprocessing of medical equipment in a designated area with dirty to clean flow
- Regularly disinfect the reprocessing environment with a hospital grade LLD
- Ensure chemical and biological indicators are used appropriately
- Complete and retain a permanent record of reprocessing

Environment
- Clean and disinfect environmental surfaces between patients with a low-level hospital grade disinfectant

Hand Hygiene
- Ensure ABHR (70%) is available at point of use
- Designate a sink for hand hygiene with an adequate supply of soap and paper towels

Medication
- Date multidose vials when opened and discard according to the MIFUs or within 28 days, whichever is earlier

Date any order(s) or directive(s) were issued to the owners/operators (if applicable)

Initial Report Comments and Contact Information

Any Additional Comments

If you have any further questions, please contact:

Title: Dominique Bremner, Program Manager

Infection Prevention and Control: Inspection and Investigation

Ottawa Public Health

E-mail address: IPAC/PCI@ottawa.ca

Phone number: 613-580-2424 ext. 26325
For general updates regarding this investigation, continue to monitor this report. The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](http://ottawa.ca).

## Final Report

<table>
<thead>
<tr>
<th>Date of Final Report posting:</th>
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<tr>
<td>Date of Final Report Update(s)</td>
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<tr>
<td>Date all corrective measures were confirmed to have been completed</td>
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<tr>
<td>Brief description of corrective measures taken</td>
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</tbody>
</table>

### Final Report Comments and Contact Information

| Any Additional Comments |

**If you have any further questions, please contact:**

**Name and title:** Dominique Bremner, Program Manager

Infection Prevention and Control: Inspection and Investigation

Ottawa Public Health

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**Phone number:** 613-580-2424 ext. 26325