



# Infection Prevention and Control Lapse Report

## Together Nails & Spa

### Initial Report

#### Premise/facility under investigation

Together Nails & Spa  
1408 Stittsville Main  
Ottawa, On  
K2S 1V7

#### Type of premise/facility

Nail Salon

#### Date Board of Health became aware of IPAC lapse

2019-10-22

#### Date of Initial Report posting

2019-11-08

#### Date of Initial Report update(s)

N/A

#### How the IPAC lapse was identified

In response to a public complaint regarding infection prevention and control (IPAC) practices at this nail salon, OPH conducted an inspection and determined that an IPAC lapse had occurred.

#### Summary Description of the IPAC Lapse

Reprocessing of reusable equipment:

- Deficiencies in cleaning and disinfection of reusable equipment
- Lack of a designated reprocessing sink

## IPAC Lapse Investigation

**Did the IPAC lapse involve a member of a regulatory college?**

No

**If yes, was the issue referred to the regulatory college?**

N/A

**Were any corrective measures recommended and/or implemented?**

Yes

**Please provide further details**

The owner was instructed to clean and disinfect reusable equipment according to best practice and to provide an appropriate designated reprocessing sink

**Date any order(s) or directive(s) were issued to the owners/operators (if applicable)**

2019-10-22 Verbal direction provided

## Initial Report Comments and Contact Information

**Any Additional Comments**

**Initial Report update(s)**

2019-10-24. The owner demonstrated reprocessing of reusable equipment.

**If you have any further questions, please contact:**

**Title:** Dominique Bremner, Program Manager  
Infection Prevention and Control Inspections and Investigation  
Ottawa Public Health

**E-mail address:** [IPAC/PCI@ottawa.ca](mailto:IPAC/PCI@ottawa.ca)

**Phone number:** 613-580-2424 ext. 26325

For general updates regarding this investigation, continue to monitor this report.

The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](#).

## Final Report

### Date of Final Report posting:

2020-01-21

### Date of Final Report Update(s)

N/A

### Date all corrective measures were confirmed to have been completed

2019-11-27

### Brief description of corrective measures taken

A designated reprocessing sink for reusable equipment provided and used.

## Final Report Comments and Contact Information

### Any Additional Comments

A final site visit occurred on 2019-11-27. Owner has instituted all corrective measures.

### If you have any further questions, please contact:

**Title:** Dominique Bremner, Program Manager  
Infection Prevention and Control - Inspection and Investigation  
Ottawa Public Health

**E-mail address:** [IPAC/PCI@ottawa.ca](mailto:IPAC/PCI@ottawa.ca) ,

**Phone number:** 613-580-2424

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