# Infection Prevention and Control Lapse Report

## Together Nails & Spa

### Initial Report

| **Premise/facility under investigation** | Together Nails & Spa  
1408 Stittsville Main  
Ottawa, On  
K2S 1V7 |
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<tbody>
<tr>
<td><strong>Type of premise/facility</strong></td>
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<tr>
<td><strong>Date Board of Health became aware of IPAC lapse</strong></td>
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<tr>
<td><strong>Date of Initial Report posting</strong></td>
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<td><strong>Date of Initial Report update(s)</strong></td>
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### How the IPAC lapse was identified

In response to a public complaint regarding infection prevention and control (IPAC) practices at this nail salon, OPH conducted an inspection and determined that an IPAC lapse had occurred.

### Summary Description of the IPAC Lapse

Reprocessing of reusable equipment:

- Deficiencies in cleaning and disinfection of reusable equipment
- Lack of a designated reprocessing sink
## IPAC Lapse Investigation

<table>
<thead>
<tr>
<th>Question</th>
<th>Answer</th>
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<tbody>
<tr>
<td>Did the IPAC lapse involve a member of a regulatory college?</td>
<td>No</td>
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<tr>
<td>If yes, was the issue referred to the regulatory college?</td>
<td>N/A</td>
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<tr>
<td>Were any corrective measures recommended and/or implemented?</td>
<td>Yes</td>
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<td>Please provide further details</td>
<td>The owner was instructed to clean and disinfect reusable equipment according to best practice and to provide an appropriate designated reprocessing sink</td>
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<td>Date any order(s) or directive(s) were issued to the owners/operators (if applicable)</td>
<td>2019-10-22 Verbal direction provided</td>
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### Initial Report Comments and Contact Information

**Any Additional Comments**

**Initial Report update(s)**


**If you have any further questions, please contact:**

**Title:** Dominique Bremner, Program Manager  
Infection Prevention and Control Inspections and Investigation  
Ottawa Public Health

**E-mail address:** [IPAC/PCI@ottawa.ca](mailto:IPAC/PCI@ottawa.ca)

**Phone number:** 613-580-2424 ext. 26325

For general updates regarding this investigation, continue to monitor this report.

The results of routine inspections are posted on the [Ottawa Public Health Disclosure website](http://www.otawa.ca).
Final Report

Date of Final Report posting:
2020-01-21

Date of Final Report Update(s)
N/A

Date all corrective measures were confirmed to have been completed
2019-11-27

Brief description of corrective measures taken
A designated reprocessing sink for reusable equipment provided and used.

Final Report Comments and Contact Information

Any Additional Comments
A final site visit occurred on 2019-11-27. Owner has instituted all corrective measures.

If you have any further questions, please contact:

Title: Dominique Bremner, Program Manager
Infection Prevention and Control - Inspection and Investigation
Ottawa Public Health

E-mail address: IPAC/PCI@ottawa.ca
Phone number: 613-580-2424

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