Important information about the COVID-19 Drive-Thru Assessment Centre at City hall/the National Arts Centre

The COVID-19 Drive-Thru Assessment Centre at City hall/the National Arts Centre is available by appointment only.

Please ensure you meet testing criteria and read the following important information before booking your appointment at the Drive-thru Assessment Centre.

There are five reasons to seek testing for COVID-19:

1. You are showing a COVID-19 symptom. **OR**
2. You have been exposed to a confirmed case of the virus, as informed by Ottawa Public Health or exposure notification through the COVID Alert app. **OR**
3. You are a resident or work in a setting that has a COVID-19 outbreak, as identified and informed by Ottawa Public Health. **OR**
4. You are eligible for testing as part of a targeted testing initiative directed by the Ministry of Health or the Ministry of Long-Term Care. **OR**
5. You have traveled to the UK, or have come into contact with someone who recently traveled to the UK, please go get tested immediately (even if asymptomatic).

**Important information about booking an appointment:**

- This is a drive-through location. You must have a vehicle to attend your appointment.
- Individuals booking an appointment must meet testing criteria.
- Walk-ins will not be accepted. An appointment must be booked in advance.
- Please ensure the information you are providing is correct before booking your appointment.
- Minors under the age of 14 will not be tested at this location.
- Each individual in the vehicle must book an appointment on the same day using their own personal information for their appointment slot. A maximum of four people per vehicle can be tested.
- Vehicles must be no taller than 6.4 feet to fit in the covered testing area.
- To cancel an appointment at the COVID-19 Drive-Thru Assessment Centre at City hall/the National Arts Centre, please email: DTTI@toh.ca.
Important information about attending your appointment:

- Ensure vehicles are turned off when directed to do so by health care providers.
- The COVID-19 Drive-Thru Assessment Centre at City hall/the National Arts Centre is available by appointment only. If you do not have an appointment, you will be directed to another testing centre.
- Please ensure all members in the vehicle being tested bring and produce a Canadian health card (OHIP card, RAMQ card, etc.) on request. If you do not have a valid health card, you will be directed to another testing centre.
- All passengers must wear a mask.
- Please show up as close as possible to your scheduled appointment time.
- All passengers must remain in the vehicle at all times.
- Inappropriate language or behaviour will not be tolerated and will result in declined testing.
- Please drive with extra caution and follow all posted signage while attending your appointment. The safety of you, and the health care providers, is our highest priority.
- For the safety of our patients and staff, no motorcycles, scooters or bicycles will be permitted.
- Please only book one appointment at a single site and cancel your appointment if you plan on no longer attending. By booking an appointment at the COVID-19 Drive-Thru Assessment Centre at City hall/the National Arts Centre, you acknowledge that you meet testing criteria and have read the above information.

Book your appointment:

The Ottawa Hospital manages the online appointment booking system.

If you have difficulties accessing the form please email: testinginquiries@toh.ca.

To cancel your appointment, please email: DTTI@toh.ca

Click here to book an appointment or call 613-737-8193

Location and hours:

COVID-19 Drive-Thru Assessment Centre at City hall/the National Arts Centre

- Enter at City Hall Parking Garage, Elgin St. Entrance
- Then go to NAC Parking Garage, Albert St. Entrance
- Staff will provide instructions on where to go.

Open 10 am to 6 pm, 7 days a week.

COVID-19 Drive-Thru Assessment Centre at City hall/the National Arts Centre is available by appointment only.
Important driving instructions for your appointment:

- **At your appointment time**, please arrive at the City Hall Parking Garage and enter through the Elgin St. entrance to register.
- You will need to present your Canadian health card when registering. You will not need to exit your car.
- Once registered, staff will instruct you to proceed to the testing site, located in the National Arts Centre Parking Garage on Albert St.
- To enter the NAC Parking Garage:
  - Exit the City Hall Parking Garage and turn right on Elgin St.
  - Turn left on Albert St.
  - The NAC Parking Garage entrance will be on your right.
- You **must** register at the City Hall Parking Garage **before** being tested at the NAC Parking Garage.