



Important information about the COVID-19 Drive-Thru Assessment Centre at the National Arts Centre

11/17/2020

The COVID-19 Drive-Thru Assessment Centre at the National Arts Centre is available by appointment only.

Please ensure you meet testing criteria and read the following important information before booking your appointment at the Drive-thru Assessment Centre.

There are four reasons to seek testing for COVID-19:

1. You are showing COVID-19 symptoms. OR
2. You have been exposed to a confirmed case of the virus, as informed by Ottawa Public Health or
 1. exposure notification through the COVID Alert app. OR
 2. You are a resident or work in a setting that has a COVID-19 outbreak, as identified and informed by Ottawa Public Health. OR
3. You are eligible for testing as part of a targeted testing initiative directed by the Ministry of Health or the Ministry of Long-Term Care.

Important information about booking an appointment:

- This is a drive-through location. You must have a vehicle to attend your appointment.
- Individuals booking an appointment must meet testing criteria.
- Walk-ins will not be accepted. An appointment must be booked in advance.
- Please ensure the information you are providing is correct before booking your appointment.
- Minors under the age of 14 will not be tested at this location.
- Each individual in the vehicle must book an appointment on the same day using their own personal information for their appointment slot. A maximum of four people per vehicle can be tested.
- Vehicles must be no taller than 6.4 feet to fit in the covered testing area.
- To cancel an appointment at the COVID-19 Drive-Thru Assessment Centre at the National Arts Centre, please email: DTTI@toh.ca.

Important information about attending your appointment:

- Ensure vehicles are turned off when directed to do so by health care providers.
- The COVID-19 Drive-Thru Assessment Centre at the National Arts Centre is available by appointment only. If you do not have an appointment, you will be directed to another testing centre.

- Please ensure all members in the vehicle being tested bring and produce an Ontario health card on request. If you do not have a valid health card, you will be directed to another testing centre.
- All passengers must wear a mask.
- Please show up as close as possible to your scheduled appointment time.
- All passengers must remain in the vehicle at all times.
- Inappropriate language or behaviour will not be tolerated and will result in declined testing.
- Please drive with extra caution and follow all posted signage while attending your appointment. The safety of you, and the health care providers, is our highest priority.
- For the safety of our patients and staff, no motorcycles, scooters or bicycles will be permitted.
- Please only book one appointment at a single site and cancel your appointment if you plan on no longer attending. By booking an appointment at the COVID-19 Drive-Thru Assessment Centre at the National Arts Centre, you acknowledge that you meet testing criteria and have read the above information.

Book your appointment

The Ottawa Hospital manages the online appointment booking system.

If you have difficulties accessing the form please email: testinginquiries@toh.ca.

To cancel your appointment, please email: DTTI@toh.ca

[Click here to book an appointment](#) or call 613-737-8193

Location and hours:

COVID-19 Drive-Thru Assessment Centre at the National Arts Centre

- Enter at City Hall Parking Garage, Elgin St. Entrance
- Then go to NAC Parking Garage, Albert St. Entrance
- Staff will provide instructions on where to go.

Open 10 am to 6 pm, 7 days a week.

COVID-19 Drive-Thru Assessment Centre at the National Arts Centre is available by appointment only.