



Important Information about the Southwest Ottawa COVID-19 Assessment Centre (Richmond) and the North Grenville COVID-19 Assessment Centre (Kemptville)

04/27/2021

The Southwest Ottawa COVID-19 Assessment Centre is operated by the Kemptville District Hospital in partnership with Ontario Health, the City of Ottawa and the Ottawa COVID-19 Testing Taskforce. Kemptville District Hospital also operates the North Grenville COVID-19 Assessment Centre in partnership with Leeds, Grenville and Lanark District Health Unit.

Important: You do NOT need to contact Ottawa Public Health before going to an assessment centre.

Please read the following before booking an appointment at either the Southwest Ottawa COVID-19 Assessment Centre or the North Grenville COVID-19 Assessment Centre.

Important information about booking an appointment:

The assessment centres in Richmond and Kemptville are available by appointment only. An appointment must be booked in advance and individuals booking an appointment must meet [current provincial testing criteria](#).

Testing is for anyone over six months old.

[Click here to book an appointment](#) or call **613-258-3192**.

Please ensure the information you are providing is correct and exactly as it appears on your health card before booking your appointment.

To cancel your appointment, please email: ngcac@kdh.on.ca

Location and hours:

Richmond location

Southwest Ottawa COVID-19 Assessment Centre

Richmond Memorial Community Centre, 6095 Perth Street, Richmond

Sunday, Monday, and Thursday, 8:00 am to 12:00 pm

Kemptville location

North Grenville COVID-19 Assessment Centre

15 Campus Drive, Kemptville

Monday to Friday, 9:00 am to 5:00 pm

Sunday, 9:00 am to 1:00 pm

Note: The Kemptville site offers a full physician assessment for those who are unable to see their family physician in person or for those who are feeling unwell due to COVID-19 symptoms. We are able to provide physical examinations and treatment for febrile, respiratory illnesses. We are also able to perform strep tests, in addition to COVID-19 swabs. Those patients who require further investigation (chest X-rays, blood work, etc.) are directed to the Kemptville District Hospital ER adjacent to the assessment centre.

Important information about attending your appointment:

Please note that an appointment does not guarantee that you will be tested. All patients are screened at the door to ensure they meet [current provincial testing criteria](#).

All patients must wear a mask.

Please arrive 10 minutes before your appointment time.

Inappropriate language or behaviour will not be tolerated and will result in declined testing.

Please follow all signage while attending your appointment. The safety of you and the health care providers are our highest priority.

Please only book one appointment at a single site and cancel your appointment if you plan on no longer attending.

Receiving your test result:

For residents tested at the Southwest Ottawa COVID-19 Assessment Centre:

Specimens will be processed by the Public Health Ontario Laboratory in Ottawa and results will usually be available within 48 hours through the Ontario Health results portal at covid-19.ontario.ca.

For residents tested at the North Grenville COVID-19 Assessment Centre:

Specimens will be processed by the Eastern Ontario Regional Laboratory in Ottawa and results will usually be available within 48 hours through the Ontario Health results portal at covid-19.ontario.ca.

For both sites:

If you have not been able to view your COVID swab results online AND if it has been 5 days since your test was taken, you can email us requesting a test inquiry at NGCAC@kdh.on.ca. Please include your first and last name, date of birth and the date that the swab was taken.