Important Information about North Grenville COVID-19 Assessment Centre (Kemptville)

1/14/2022

Kemptville District Hospital operates the North Grenville COVID-19 Assessment Centre in partnership with Leeds, Grenville and Lanark District Health Unit.

Important: You do NOT need to contact Ottawa Public Health before going to an assessment centre.

Please read the following before booking an appointment at the North Grenville COVID19 Assessment Centre.

Important information about booking an appointment:
The North Grenville COVID-19 Assessment Centre offers care visits and Do-It-Yourself Test Kit distribution and collection.

Testing is for anyone over six months old.

COVID-19 care visits are open to any resident with symptoms of COVID-19 who requires a physician assessment. Please note, care visits will not include a COVID-19 test, unless testing eligibility is met as set out by the provincial guidelines.

Residents who meet current testing criteria can book an appointment to pick up a Do-It-Yourself Test Kit. The DIY test kit includes instructions, a registration form, and a self-swab PCR test. Once completed either on-site, in the car, or at home, the test kit is then dropped off on site for processing at the lab.

Before arriving on site, please watch the following videos to familiarize yourself with the swab process. It is also important to remember not to eat, drink or chew gum 30 minutes prior to the test:

- How to collect your own COVID-19 oral and nasal sample (Video for adults)
- How to do a combined nose and mouth swab for COVID-19 (Video for children and youth)

Please note that the test kits are intended to be picked-up, completed and returned on the same day. The test solution has a short expiry period which means that the kits are not intended to be picked up and held onto for “just in case” testing scenarios.
Click here to book an appointment or call 613-258-3192.

- Bookings will be accepted the same day only and will be released each morning at 7 am.
- Please ensure the information you are providing is correct and exactly as it appears on your health card before booking your appointment.
- To cancel your appointment, please email: ngcac@kdh.on.ca

Location and hours:
North Grenville COVID-19 Assessment Centre
15 Campus Drive, Kemptville

- Monday to Friday, 9:00 am to 5:00 pm (physician assessments and Do-It-Yourself Test Kit distribution and collection)
- Sunday, 9:00 am to 1:00 pm (Do-It-Yourself Test Kit distribution and collection only)

Important information about attending your appointment:
Please note that an appointment does not guarantee that you will be tested. All patients are screened at the door to ensure they meet current provincial testing criteria.

All patients must wear a mask.

Please arrive 10 minutes before your appointment time.

Inappropriate language or behaviour will not be tolerated and will result in declined testing.

Please follow all signage while attending your appointment. The safety of you and the health care providers are our highest priority.

Please only book one appointment at a single site and cancel your appointment if you plan on no longer attending.

Receiving your test result:

For residents tested at the North Grenville COVID-19 Assessment Centre:
Specimens will be processed by the Eastern Ontario Regional Laboratory in Ottawa and results will be available through the Ontario Health results portal at covid-19.ontario.ca.

If you have not been able to view your COVID swab results online AND if it has been 5 days since your test was taken, you can email us requesting a test inquiry at NGCAC@kdh.on.ca. Please include your first and last name, date of birth and the date that the swab was taken.